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## SERVICES A-Z

- **Adapters, chargers:** free use/rental of different adapters and chargers at the reception
- **Additional guests:** only registered guests may enter the rooms!
- **Air conditioning:** All rooms are equipped with air conditioning by standard. Use is included in the room rate. Ask for the remote control at the reception!
- **ATM:** There is an ATM machine installed on the ground floor.
- **Bed linen:** changed every 4 days. More frequent changement is possible upon request at an additional cost. Note:In case of not intended use we charge an extra cleaning cost!
- **Bell-boy:** 7:00-19:00 Please contact the reception if you need any help with the luggages (0)
- **Bike rental:** at the reception (from 1500HUF/day)
- **Bus tickets:** for sale at the reception
- **Breakfast:** 07:00-10:30 in János Restaurant on the ground floor – the rich buffet breakfast costs 4000 HUF/person if not included in the room price (depending on the reservation)
- **Car rental:** contact the reception (0)
- **Check-in:** upon arrival to our Hotel, please prepare your travel documents (passport, ID card, etc.) so that our colleagues at the reception can read it into our system
- **Check-out:** until 11:00 In case of planned late check-out please contact the reception
- **Child-bed:** free of charge – please call the reception (0)
- **Citymap:** free of charge – at the reception
- **Cleaning:** daily, between 9:00 and 16:00. Please call the reception to make an appointment for more exact timing
- **Clothes-brush:** is in the cupboard
- **Dry cleaning:** available upon request – further information: info pages. Laundry bag is in the cupboard
- **Emergency:** in any case of emergency call the reception immediately! (0)
- **Extra pillows and blankets** are available upon request free of charge – Please call the reception
- **Fax service** available at the reception at an extra cost
- **Hair dryer:** basic room equipment (in the Standard rooms you'll find it in the cupboard)
- **HELP:** 00.00-24.00 for any kind of help please call the reception (0)
- **Iron, ironing board** rental free of charge – please contact the reception
- **Ironing service:** available upon request – please call the reception
- **Laundry:** further information: info pages. Laundry bag is in the cupboard
- **Luggage room** is available free of charge in case of early arrival or late departure. Please contact the reception
- **Maintenance:** In case you find something broken, please inform the reception
- **Minibar:** In the refrigerator in the kitchenette (see our separate pricelist)
- **Money exchange** – please contact the reception for further information

- **Parking:** 00:00 – 24:00; 3500HUF/car/day (We do not take responsibility for cars parked in the car park, or for any objects left in them.)
- **Photocopying/Scanning:** service is available at the reception for 50HUF/page
- **Post cards, stamps:** for sale at the reception (stamped post can be left at the reception – it will be posted within 1 workday)
- **Printing:** B&W printing 50HUF/page, Colour/WIFI ticket printing 200HUF/page - at the reception
- **Programs:** our reception offers you tickets for various programs (eg. opera concert) or helps to purchase tickets
- **Public phone** for guest use available at the reception at an extra cost
- **Reception:** open 00:00-24:00 Dial „0” on the phone from the room
- **Restaurant:** János Restaurant open A’la Carte 12:00-21:00 (note that the kitchen works until 20:30 between monday and friday) on the ground floor – actual Menu enclosed in the information booklet
- **Safe-box:** electronic safe box in the cupboard free of charge, or central safe deposit at the reception for 200HUF/day
- **Sewing kit:** in the cupboard
- **Shoe care** products: in the cupboard
- **Sightseeing tours:** Budapest, Danube Bend, Gödöllő, Szentendre, Eger – vinetour, Puszta, Balaton - reservation available at the reception desk
- **Smoking:** All rooms are non-smoking! No moking in the entire Hotel! Smoking can only be done in designated areas: in the designated external corridors and in the smoking areas near (outside) the entrances! In case of a ban on smoking in the rooms, an extra cleaning fee will be charged! For more information, please see our policy.
- **Tablet rental:** at the reception (500HUF/hour)
- **Taxi service:** for free taxi orders please call the reception – our partner is City Taxi.
- **Technical assistance (internet related):** please call the reception for help
- **Telephone:** External call: 9+number, reception: 0, room to room: 1+room number (see further information separately)
- **Toiletry products** available at the reception (see the cabinet opposite of the elevator, on the ground floor)
- **Towels** are changed upon request during the daily cleaning. Please leave towels to be changed on the floor in the bathroom. Please call the reception in case extra towels are needed.
- **TV:**All rooms have a flat-screenTV.You can find the channel allocation on a separate tab.
- **TV WIFI Stick:** rental at the reception (for Smart TVs in Standard rooms, to surf on the internet or watch films on the net eg. YouTube) 1000 HUF/day
- **Umbrellas** available at the reception – free of charge
- **Wake-up call service** – by phone – please call the reception to make an appointment (0)
- **WIFI** – free connection throughout the building - please ask for the code at the reception
- **Windows:** Throwing out objects from the window is strictly forbidden! Please consider that even a cigarette stub can cause severe damage or fire in an underneath parking car or tilt!